

Membership Terms and Conditions



Park House club rules have been designed to ensure that members have a safe and enjoyable experience every visit:

<p>Membership</p> <p>1. Your membership will start on the date given on your membership agreement form. Upon acceptance of an application, members will be provided with a membership card, which will always remain the property of the club. Once issued, members are entitled to the privileges of membership and shall be deemed to have agreed to and be bound by the rules of the club. Park House may offer replacement cards, but these will be charged to the member as appropriate.</p>	<input type="checkbox"/>
<p>2. Membership fees will be taken monthly, via direct debit from your chosen account, on 10th of each month and cover your membership for the full calendar month. If a membership subscription isn't paid the member will not have access to the club until the outstanding amount is settled. Failure to settle accounts within 14 days will result in termination of membership.</p>	<input type="checkbox"/>
<p>3. We may review membership fees from time to time. Any changes to fees will generally apply from 1st January. Joining fees are fixed by the club and may be amended at any time, they are non-transferable and non-refundable.</p>	<input type="checkbox"/>
<p>4. All change of circumstance, including banking details, medical conditions and personal information must be communicated to the club in writing.</p>	<input type="checkbox"/>
<p>5. We do not suspend memberships but may defer them on a case-by-case basis due to extenuating circumstances and subject to a £50 admin fee.</p>	<input type="checkbox"/>
<p>6. Use of the membership card and access to the facilities is limited to the specific cardholder only. Members discounts are not transferable to friends and family.</p>	<input type="checkbox"/>
<p>7. Park House Spa reserves the right to cancel membership with no prior notification if the member, or guests, seriously or repeatedly:</p> <ul style="list-style-type: none"> • breaks the terms of club rules • risks the health or safety of our staff and other members • let other people use his / her membership card to gain entry to the club • engages in discourteous, disrespectful, disruptive or violent behavior as deemed by the management 	<input type="checkbox"/>
<p>8. You can cancel your membership by giving us written notice within 48 hours of signing the membership agreement form – unless you use the facilities during that time. We will not refund your joining fee.</p>	<input type="checkbox"/>
<p>9. Management reserves the right to refuse or cancel any membership, or admission, with or without notice or reason.</p>	<input type="checkbox"/>
<p>10. Members are reminded it is a condition of using the facilities that the appropriate footwear and apparel are worn.</p>	<input type="checkbox"/>
<p>11. All members are required to sign the guest register upon entering & leaving as per our fire safety requirements.</p>	<input type="checkbox"/>
<p>12. Pets are not allowed on the premises.</p> <p>Cancellation of Membership</p>	<input type="checkbox"/>
<p>13. Park House requires 1 months written notice of resignation and therefore asks members to note that refunds will not be given under any circumstances.</p>	<input type="checkbox"/>
<p>14. Upon joining, a deposit the equivalent of one-month membership will be taken. This deposit will be refunded at the end of membership or used as payment for the last month' subscription, should the correct notice not be given. All membership cards to be returned to the club before your deposit is refunded.</p>	<input type="checkbox"/>
<p>15. Any outstanding credit which you have accrued for any reason will, upon leaving Park House, be returned to you in the form of a gift voucher which will be valid for 12 months from the date of your membership ceasing.</p>	<input type="checkbox"/>
<p>16. Rejoining – If you choose to leave Park House for any reason, please note that you may not then be able to re-join immediately in the future. If there is a waiting list for membership in operation at the time of re-applying, you would need to join the list and wait for a space to become available.</p> <p>The joining fee and deposit will also be required on re-joining.</p>	<input type="checkbox"/>

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17. Bepton Hotels Ltd is a registered data controller under the Data Protection Act and we take our responsibility for looking after your data very seriously. You can find details about how we do this on our website www.parkhousehotel.com	<input type="checkbox"/>
Pool Use	<input type="checkbox"/>
18. No lifeguard on duty, you therefore swim at your own risk.	<input type="checkbox"/>
19. Please shower before using the pool and dry your feet thoroughly before exiting the pool area, as the floor becomes very slippery and may cause a fall to yourself or other guests.	<input type="checkbox"/>
20. Towels and robes are provided as a courtesy to members, please help limit our carbon footprint by only using them as necessary. Any removal of such items from the premises will result in immediate cancellation of membership.	<input type="checkbox"/>
21. Last entry to the facilities is 45 minutes before closing time. Members must vacate the premises by closing time.	<input type="checkbox"/>
22. We strictly enforce no running, jumping diving or ball games and ask you to be respectful of other members and guests and keep excessive splashing to a minimum, and only use the swimming lane for swimming.	<input type="checkbox"/>
Guest Passes	<input type="checkbox"/>
23. 5 day members may only use their guest passes Monday to Friday.	<input type="checkbox"/>
24. Guest passes are allocated per member at 4 per year, pro rata and all expire without exception on 31 December. Any misplaced passes will not be replaced.	<input type="checkbox"/>
25. Please call ahead 24 hours before bringing any guest to book facility use for them, to ensure we have space. At busy times there will be a maximum of 2 guests per member. A guest pass must be produced for each guest or there will be a charge applied immediately.	<input type="checkbox"/>
26. Guests must always be accompanied by the member and should be bought in through the front door to sign the fire safety register. Any misuse of guest passes may result in cancellation of membership.	<input type="checkbox"/>
Child policy for under 16's	<input type="checkbox"/>
27. Children aged 1-16 years are currently charged at £10, under 12 months are charged at £5, per child per visit.	<input type="checkbox"/>
28. Children are only allowed to use the family changing room upstairs, which may involve waiting. They are not allowed in the male or female changing rooms downstairs.	<input type="checkbox"/>
29. Children are only allowed during designated child swim times and should leave the premises after this time. They should be accompanied at a ratio of one adult to 2 children.	<input type="checkbox"/>
30. Under 16's are not permitted to use the gym, jacuzzi, sauna or steam at any time, even if accompanied.	<input type="checkbox"/>
31. There may be occasions where the pool and other facilities reach their capacity limit. Due to Health & Safety reason, under such circumstances, PH2O is required to regulate the members accordingly and this may result in a short wait before the facilities can be used.	<input type="checkbox"/>
32. Unless we have been negligent in some way, we will not be responsible or liable to you for the loss, damage or theft of your possessions, or for the negligence or criminal act of any person or third party at the club. If you have an accident or injury onsite you must report it to the club immediately wherever possible, or at least, within 48-hours.	<input type="checkbox"/>
33. We do not limit liability for death or personal injury caused by our negligence but where we are found legally responsible for any other type of loss or damage, we limit our liability to £200 in total.	<input type="checkbox"/>
34. PH2O reserves the right to amend terms and conditions at its sole discretion with or without notice. However, the club will endeavor to notify members at least one month prior to any such alteration.	<input type="checkbox"/>
35. It is understood by the customer that membership and use of the facilities within Park House Hotel and Spa is dependent on rules, terms & conditions of the business. Membership rates may increase and membership rules, payment criteria, terms & conditions or facilities may change, for which Bepton Hotels Ltd take no responsibility.	<input type="checkbox"/>

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36. PH2O may close the facilities due to public holidays and bank holidays. We reserve the right to close the facility to members for a maximum of a further ten days annually. We will endeavor to notify members of any closures 30-days in advance, although this may not always be possible.

37. Certain facilities may also need to be closed for essential training, cleaning, maintenance and refurbishment. PH2O will endeavor to forewarn our members of any situation, however there are occasions when this isn't possible, certain facilities may be closed temporarily without prior notification.

Please note we cannot be held responsible if any of the facilities are not available for use due to unexpected reasons out of our control, such as equipment breakdowns, which we will endeavour to repair as quickly as possible.

Name:

Signature:

Date: