

## JOB DESCRIPTION

<b>Job Title:</b> Therapist	<b>Date completed:</b> Nov 2021
<b>Department:</b> Spa	<b>Location:</b> Park House
<b>Reports to:</b> Head of Spa	<b>Direct Reports:</b> Spa Team

### Job purpose:

The ideal candidate should have a passion for delivering great customer service and memorable treatments, a can-do attitude and excellent social skills to join our professional and friendly team. The role is based on 32 or 40 hours a week.

### Responsibilities & key outputs:

#### Responsibilities:

- Consistently performing all spa treatments as per product and spa training.
- Providing exceptional, memorable guest service at all times.
- Maintaining the cleanliness and health and safety of the work place.
- Up-selling spa treatments and products.
- Carrying out spa reception duties as required.
- Assist with demonstrations as and when required.

#### Benefits:

- Competitive salary
- 3.5 hours maximum massage limit per day
- 15 min turn-around time for each treatment
- Product discount and complimentary monthly treatment
- Excellent training
- Uniform
- Lunch
- Annual Leave of 28 days (to include Bank Holidays)
- Contributory Pension Scheme
- Staff discounts and use of the facilities

Part-time hours: 32 per week

Job Types: Full-time, Part-time, Contract, Permanent

Salary: £10.50 per hour

**Desired Skills and Experience:**

- Recognized beauty therapy qualification e.g. NVQ Level 3 in beauty therapy along with previous experience in a luxury spa environment
- A capability and commitment to delivering high levels of guest care
- A smart and professional appearance
- A positive attitude and excellent communication skills
- The enthusiasm to be part of a winning team
- Mature attitude

If you're interested in this role please send your CV to [operationsmanager@parkhousehotel.com](mailto:operationsmanager@parkhousehotel.com)